Minimal System Requirements for Online Courses through MLC

It is the student's responsibility to ensure that they have a computer system that meets or exceeds the minimum hardware and software specifications to participate in an online course. Note that the minimum specifications may result in slow access speeds and lead to some frustration. **Some courses may have additional hardware and/or software requirements**, as specified by the course instructor.

The MINIMUM Software Requirements

- Word Processing Software
  - Must be able to save and read files created by Microsoft Word, which will be used by most course instructors. Microsoft Word 2007 or newer (or other equivalent software) is preferred.
- Web Browser
  - The following minimum browser versions are required:
    - Microsoft Internet Explorer 7
    - Mozilla Firefox 3.6
    - Google Chrome 4
    - Apple Safari 4.1
    - Opera 9
  - We cannot guarantee compatibility with all versions of all browsers. If you have problems, feel free to try out another browser or contact MLC.
- Email Software
  - You are required to have access to email, including the ability to send and receive attachments.
- PDF File Support
  - Your course may require the reading of files in the PDF format, make sure you either have Adobe Reader installed or another program which allows you to read PDF files.
- Other Software
  - Depending on your course, you may be required to download and install other free plugins to access streaming media or other web materials.

The MINIMUM Technical Requirements

- Participants are expected to have at least …
  - A **basic knowledge of how to work with their computer** and its operating system.
  - A **basic knowledge of software applications** such as word processors, email applications, Internet browsers, and online search engines.
  - **NOTE:** It is the student's responsibility to seek out technical assistance as needed from a local resource person. MLC cannot provide assistance on how to work with your computer and/or its programs.
- Internet Access
  - High speed access is strongly recommended (such as DSL, cable, fiber optic, etc.).
- Email Account
  - MLC provides all students with a Gmail account, which includes access to Google Apps that are used in some courses. It is strongly suggested that students use this email address for all course work.
- Operating System
  - You will need access to a computer with the following minimum operating system version, or newer:
    - Microsoft Windows XP Service Pack 3
    - Apple Mac OS X 10.5 "Leopard"
  - Please make sure that you have installed all available updates for your operating system.